



PRESS RELEASE

Regional Medical Center of San Jose
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FOR IMMEDIATE RELEASE

California Emergency Physicians name Regional Medical Center of San Jose Emergency Department of the Year

East San Jose Hospital's ED Treats More Than 60,000 Patients per Year

San Jose, CA – Regional Medical Center of San Jose has been named The Emergency Department of the Year by the California Emergency Physicians Medical Group (CEP), the largest provider of physician staffing and comprehensive management for emergency departments in the state of California.

Regional's 34-bed emergency department treats approximately 4,700 patients per month and 60,000 per year. Over the past year, through a new rapid medical evaluation program, the emergency department has handled a 50 percent increase in volume while reducing a patient's "door-to-physician" time by 59 percent. In addition, Regional's emergency department has reduced its monthly ambulance diversion time – the span in which the department cannot receive additional patients due to volume being at capacity – from an average of 60 hours per month down to an average of less than five hours per 30 days.

"With over 52 other CEP-affiliated facilities eligible, receiving this award is a truly wonderful achievement," said Victor Benlice, RN, emergency department director at Regional. "Our entire staff should be commended for their steadfast, day-in day-out commitment to providing the best treatment possible for every patient that comes through our doors."

"To successfully mold this emergency department into one of the most thorough and most efficient in Northern California and the state in just over a year took unwavering dedication from everyone here at Regional," said Elaine Nelson, MD, medical director of Regional's emergency department.

Located at 225 North Jackson Avenue in San Jose, Regional has served the health care needs of residents of the greater San Jose area for more than 40 years. The hospital has seen continued expansion in recent years, much of it within the past



24 months. Currently, the full-service, acute care hospital offers a comprehensive array of inpatient and outpatient surgery services, women and children's services, cancer care, critical care and general medical services with a licensed bed capacity of 204 patients. In addition, the hospital's campus features an onsite outpatient surgery center, UrgentCare Clinic and Wound Care Center.

Regional's \$155-million expansion, currently underway on the hospital's 34-acre campus, will result in the addition of a new two-story patient wing; a four-story, 120,000-square-foot medical office building; and a new emergency department with rooftop heliport. In addition, the project will expand Regional's intensive care unit, create new operating rooms, endoscopy suites, cardiac catheterization labs, new MRI facilities, dedicated CT and radiology areas and increased patient parking.

Late last year, Regional opened a neurosurgical program serving patients with injuries or illness of the brain. In May of this year, Regional was certified by the Santa Clara County Board of Supervisors as a Trauma Center, deeming the hospital fully equipped to treat patients suffering from the most extreme trauma cases. Differing from basic emergency room care, Regional's trauma center is the third such program serving Santa Clara County's growing population.

In October, Regional began a new open-heart surgery program in partnership with Stanford University physicians. The Stanford Cardiothoracic Surgery Program at Regional Medical Center is under the direction of medical director Kai Ihnken, MD, a renowned cardiothoracic surgeon and professor at Stanford Medical School.

"This hospital has witnessed significant transition and progress in just a short amount of time – from the consolidation of San Jose Medical Center, to the inclusion of several important care initiatives, to our current expansion effort," said William L. Gilbert, Regional's chief executive officer. "To be honored as The Emergency Department of the Year by the CEP is a testament to our staff's and physicians' ability to put the health and well being of our patients as their first and foremost priority."

Regional Medical Center of San Jose is part of HCA (NYSE:HCA), the nation's leading provider of healthcare services, composed of approximately 190 hospitals and 91 outpatient surgery centers in 23 states, England and Switzerland. For more information, contact 1-888-RMC-8881 or visit www.RegionalMedicalSanJose.com.

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